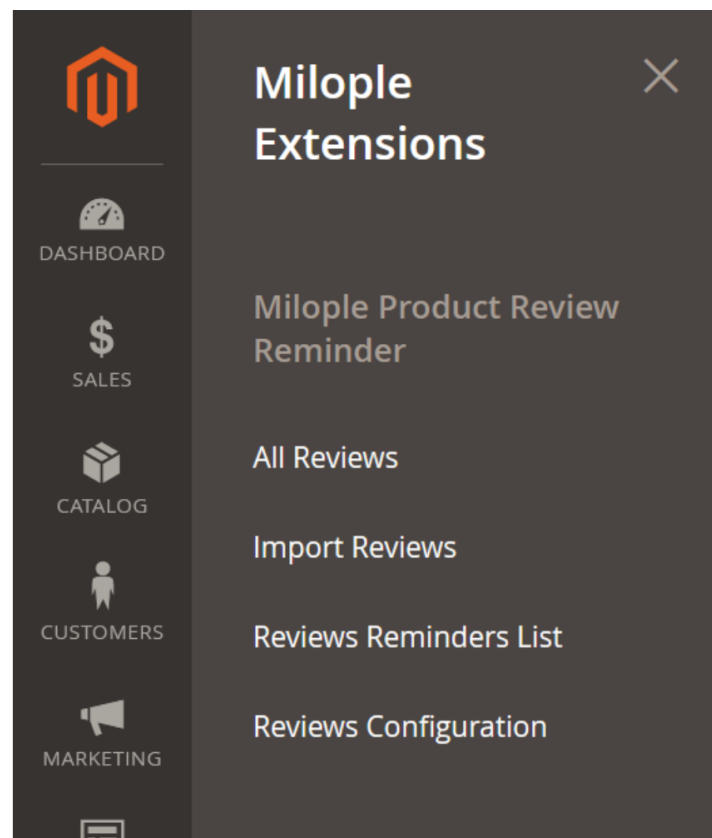# Review Reminder Extension User Guide for Magento 2

1. Introduction

Review Reminder extension for Magento 2 facilitates sending automated reminder emails to shoppers reminding them about reviewing the product they made a purchase.

2. General Configuration

After buying the extension, you can configure it by navigating here through the Magento backend.

3. Extension Configuration

3.1 Reviews

In the **"All Reviews"** grid, the admin can review the purchased product from the backend.

Allows admin to choose the product of their choice from multiple products displayed at the backend and can add new reviews for that particular product.

← Back

| Search | Reset Filter | 2041 records found | | | | 20 ▼ per page | ‹ | 1 | of 103 | › |

ID ↑	Name	SKU	Price	Quantity	Status	Websites
			From	From	▼	▼
			To	To		
2041	download	download	$200.00	20	Enabled	Main Website
2040	Erika Running Short	WSH12	$45.00	0	Enabled	Main Website
2039	Erika Running Short-32-Red	WSH12-32-Red	$45.00	100	Enabled	Main Website
2038	Erika Running Short-32-Purple	WSH12-32-Purple	$45.00	100	Enabled	Main Website
2037	Erika Running Short-32-Green	WSH12-32-Green	$45.00	100	Enabled	Main Website
2036	Erika Running Short-31-Red	WSH12-31-Red	$45.00	100	Enabled	Main Website
2035	Erika Running Short-31-Purple	WSH12-31-Purple	$45.00	100	Enabled	Main Website

4. Review Details

The admin can choose the status for the product review from the drop-down menu.

Option to select the area where you want to showcase the product review.

4.1 New Review

The buyers can enter the name that you want to display along with the product review.

Allows shoppers to add the summary for the review.

Option to add the brief description about your experience using the project.

New Review

← Back   Reset   **Save Review**

Visibility *
Main Website
Main Website Store
Default Store View

❓

Enter the name that you want to display along with the product review

Nickname *

Summary of Review *

Enter the subject line for the review

Review *

Add the brief description about your experience using the product

Option to add the email address of the customer.

The shoppers can add a short description including what they liked the most about the product.

Allows the customer to add product dislikes.

Option to select yes, if it is worth recommending.

Allows to set yes, if the buyers' details are verified.

4.2 Reviews Reminders List

Once as soon as you click, "Reminder to All", a reminder email will be sent to the customers whose order status is marked as complete but didn't give any product reviews.

Reviews Reminders List

Once on clicking "Reminder to All", a reminder email will be sent to the customers whose order status is marked as complete and didn't opt for any product reviews

Reminders To All

Filters   Default View ⌄   Columns ⌄

Actions ⌄   2 records found   20 ⌄   per page   ⟨   1   of 1   ⟩

☐⌄	ID ↓	Created At	Order	Customer Name	Order Increment Id	Order Status	Customer Email	Product ID	Status	Store View
☐	8	Apr 4, 2023 3:52:39 AM	View	test milople		Complete	test@milople.com	14	Pending	Main Website Main Website Store Default Store View
☐	9	Apr 5, 2023 5:58:48 AM	View	testy milople	0	Complete	testy@milople.com	6	Pending	Main Website Main Website Store Default Store View

4.3 Status

The admin needs to select yes to enable the extension from the backend.

Allows admin to access the serial key from "My Account"dashboard and activate the extension.

Save Config

Status   ⌃

Status
[global]   Enable   ⌄

Select yes to enable the extension from the backend

Serial Key
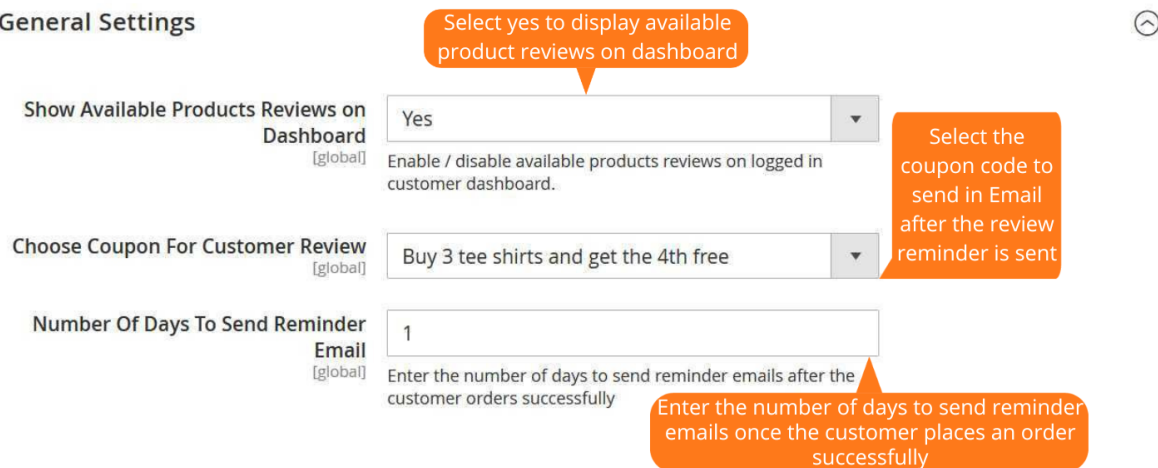[global]   wscbdhs   Enter the serial key to activate the module

4.4 General Settings

The admin can choose yes to display available product reviews on the dashboard.

Allows you to choose the coupon code to send in Email after the review reminder is sent.

Option to enter the number of days to send reminder emails once on successful placement of the order.

General Settings

Select yes to display available product reviews on dashboard

Show Available Products Reviews on Dashboard [global]

Yes

Enable / disable available products reviews on logged in customer dashboard.

Select the coupon code to send in Email after the review reminder is sent

Choose Coupon For Customer Review [global]

Buy 3 tee shirts and get the 4th free

Number Of Days To Send Reminder Email [global]

1

Enter the number of days to send reminder emails after the customer orders successfully

Enter the number of days to send reminder emails once the customer places an order successfully

4.5 Review Email Settings

The admin can select the email sender and email templates for the review reminder email.

The admin can select the email template along with coupon code that is to be sent after the product review.

Allows admin to select the reply email templates.

The admin can select yes to facilitate reminder emails automatically.

4.6 Review Settings

The admin can enable the option to verify the purchase code.

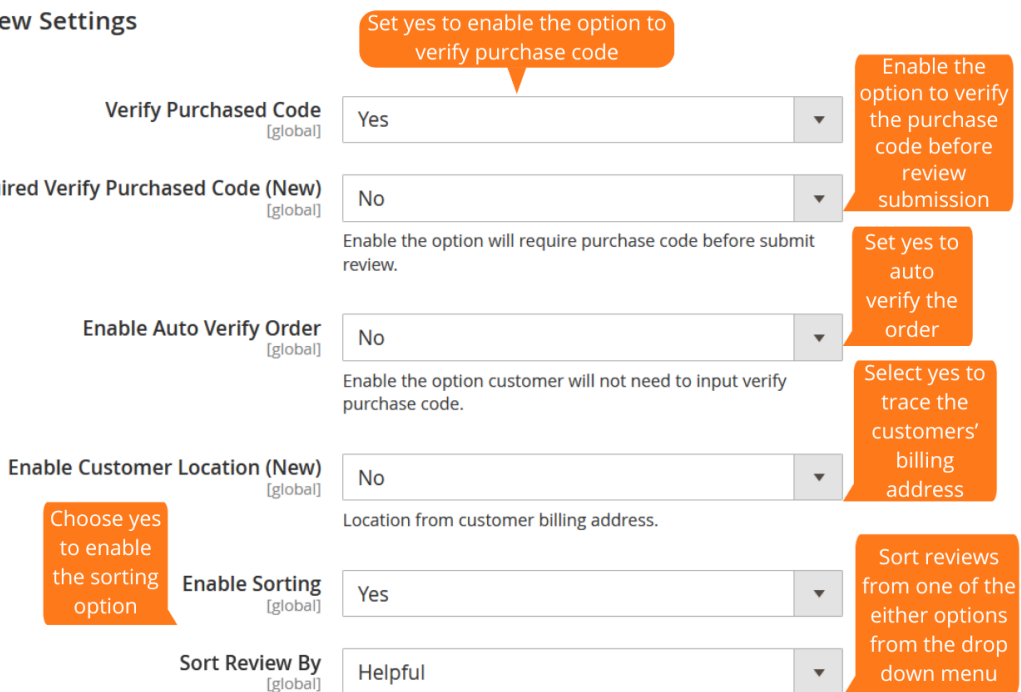Option to enable the option to verify the purchase code before review submission.

The admin can select to auto verify the order.

Allows admin to set yes to trace the customers' billing address.

Option to select yes to enable sorting.

The admin can sort reviews from one of the options from the drop-down menu.

Review Settings

Set yes to enable the option to verify purchase code

Verify Purchased Code
[global]

Yes

Enable the option to verify the purchase code before review submission

Required Verify Purchased Code (New)
[global]

No

Enable the option will require purchase code before submit review.

Set yes to auto verify the order

Enable Auto Verify Order
[global]

No

Enable the option customer will not need to input verify purchase code.

Select yes to trace the customers' billing address

Enable Customer Location (New)
[global]

No

Location from customer billing address.

Choose yes to enable the sorting option

Enable Sorting
[global]

Yes

Sort reviews from one of the either options from the drop down menu

Sort Review By
[global]

Helpful

The admin can select to enable the search option.

Allows the admin to display pros and cons.

Option to enter yes to display the admin review reply.

The admin can set yes to allow uploading images or videos.

Select yes to enable the search option

Enable Searching [global]	No ▼
Show Pros and Cons options [global]	Yes ▼
Show Admin Review Reply (New) [global]	No ▼
Allow Upload Images/Videos [global]	No ▼

Select yes to display the pros and cons

Choose to display the admin review reply

Set yes to allow uploading images or videos

4.7 Configuration

The admin can select to enable autoplay, set the autoplay timeout and pause on hover.

Allows admin to set yes to display dots navigation.

The admin can choose to display next & previous buttons.

Allows you to enter the text to display the previous button.

The admin can enter the text to showcase the next button.